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PRESS RELEASE

Update on Unemployment Relief Program

Belmopan. May 29, 2020. 7:00 p.m.

The Social Security Board has successfully processed payments for the vast majority -- 94% -- of the 43,726 persons who have so far been approved for the COVID-19 Unemployment Relief. However, there remains just under 3,000 approved applicants that have not been able to receive payment due to errors with banking information such as wrong account number, missing transit number or an inactive account.

Persons who have not been able to receive their approved payments should consider using a top-up debit card, which is available through the Heritage Bank. Any approved applicant unable to receive their payment via their bank or credit union can request to do so via top-up card by texting phone number 613-0095 or e-mailing unemployment@covid19.bz. Please confirm your correct cell number. Once the card is prepared, the applicant must use the confirmed cell number to request and receive the PIN associated with the card.

This information will be sent via text message to affected persons via the telephone number provided on their applications. If you have been affected and do not receive a text, it could be because the number on your application record is wrong. Such persons should send a text or email as requested above.

Currently, over 8,000 persons are successfully receiving their relief payments using the top-up cards which are usable at any Heritage Bank or credit union ATM and at stores that carry the Bank's terminals.

Ends

