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PRESS RELEASE

Unemployment Relief Program Update

Belmopan. June 4, 2020. 1:20 p.m.

The public is once again advised that the hotlines/help numbers that were listed on the Unemployment Relief Portal are inactive due to public officers returning to their substantive posts. A public notice will be issued when the hotline/help numbers are reactivated. In the meantime, kindly send information and queries via email to unemployment@covid19.bz.

Those persons who still have not been able to receive their approved payments are reminded that they can consider using a TopUp Debit Card which is available through Heritage Bank. These cards are usable at any Heritage Bank or credit union ATM and at stores that carry the Bank's terminals.

Any approved applicants whose payment has been returned from their bank or credit union because of errors in their banking information can confirm that they wish to receive their payments by way of a TopUp Card by sending a text to 613-0095. These persons can also email their confirmation to unemployment@covid19.bz. In doing this, please confirm your correct cell number. Once the card is prepared, you must use that confirmed cell number to request and receive the PIN associated with your card.

An attempt has been made to send this information via text message to these affected persons at the telephone number they provided on their applications. If you are one of the affected persons and did not receive a text, it could be because the telephone number on your application is wrong. If so, please send the text or email as requested above.

Ends