PRESS RELEASE

Rejected Payments for Unemployment Relief Program due to Wrong Bank Information

Belmopan. August 27, 2020. 9:45 a.m.

Payments under Phase Two of the Unemployment Relief Program began on August 24, 2020. Payments are already being rejected by commercial banks because the applicant's banking information is incorrect or the account is inactive.

Text messages will be sent to each applicant whose payment was rejected stating the following: "Your bank rejected your URP payment. Pls ask the bank for correct banking information and send that info to corrected.unemployment@covid19.bz"

This message will be sent to the mobile phone number that was submitted on the application. If you receive this message, please contact your bank to get the correct deposit information and ensure that information includes all transit numbers, branch codes, and any other information that your bank may require. You are advised to ask your bank <u>for the specific information needed to be given to any agency that needs to pay you by direct electronic deposit into your account.</u>

Please provide this information to the Unemployment Relief Program by emailing it to corrected.unemployment@covid19.bz as requested in the text message. This email address is also directly available on the official website, www.covid19.bz, on which the application was made.

The quicker applicants are able to resolve their bank information, the quicker they will be able to receive their funds.

The public is advised to not provide any personal information to anyone over the phone.

Ends